

CY 2014 PHYSICAL PLAN

Department: Department of Justice			Agency/Bureau/Operating Unit: Public Attorney's Office (PAO)					REMARKS/ IMPLEMENTATION (5)
Key or Major Programs/ Projects (1)	MAJOR FINAL OUTPUTS (MFO)/ Performance Indicators (PIs) (2)	Previous Year Accomplishment (CY 2013) (3)	CY 2014 QUARTERLY TARGETS BY KEY RESULT AREAS (KRAs)					
			Just and Lasting Peace and Rule of Law					
			KRA 1					
			1st	2nd	3rd	4th	TOTAL	
	Major Final Output: <i>Free Legal Services to Indigent Clients and Other Qualified Persons</i>							
	PI Set 1:							
	a. Number of cases under management	746,161	195,867	195,867	195,867	195,868	783,469	
	b. Percentage of cases with favorable judgment	65.99% (241,591/366,103)	68.99% (63,460/91,983)	68.99% (63,460/91,983)	68.99% (63,459/91,984)	68.99% (63,459/91,984)	68.99% (253,838/367,934)	
	c. Percentage of requests for legal assistance/representation acted upon within three working days from the date of request	100% (504,998/504,998)	100% (128,875/128,875)	100% (128,875/128,875)	100% (128,875/128,875)	100% (128,875/128,875)	100% (515,500/515,500)	
	d. Percentage of hearings for which no postponement is sought by the PAO legal representative	99.59% (200,346/201,151)	99.70% (102,317/102,625)	99.70% (102,317/102,625)	99.70% (102,317/102,625)	99.70% (102,317/102,625)	99.70% (409,268/410,500)	
	PI Set 2:							
	a. Number of clients served (non-judicial)	4,648,422	1,220,211	1,220,211	1,220,211	1,220,210	4,880,843	
	b. Number of legal advisories provided	1,731,982	454,645	454,645	454,645	454,646	1,818,581	
	c. Percentage of clients who rated the legal services of PAO as satisfactory or better	99.84% (401,672/402,316)	99.94% (105,046/105,109)	99.94% (105,046/105,109)	99.94% (105,046/105,109)	99.94% (105,046/105,109)	99.94% (420,183/420,435)	
	d. Percentage of requests for assistance that are acted upon within two (2) hours	100% (952,234/952,234)	100% (325,125/325,125)	100% (325,125/325,125)	100% (325,125/325,125)	100% (325,125/325,125)	100% (1,300,500/1,300,500)	

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