



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Public Attorney's Office	DEPARTMENT BUDGET	OVERALL RESULTS ASSESSMENT						
		PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING		
							OUTPUTS	FY 2016 (in million)
<b>MAJOR FINAL OUTPUTS</b>								
The Public Attorney's Office shall be the principal law office of the Government in extending free legal assistance to indigent persons in criminal, civil, labor, administrative and other quasi-judicial cases.	Free Legal Services to Indigent Clients and Other Qualified Persons	Php1,729.130	Number of cases under management	848,516 cases	850,212 cases	850,298 cases	100%	
		Percentage of cases with favourable judgment	73% 309,246 out of 422,574 cases	73.44%	76% 230,831 out of 304,267 cases	103%		
		Percentage of request for legal assistance/ representation acted upon within two (2) working days from the date of request	100% 755,327 requests acted upon	100%	100% 1,199,183 requests acted upon	100%		
		Percentage of hearings for which no postponement is sought by the PAO legal representative	99.88% 437,962 out of 438,501 hearings	99.90%	100% 486,435 hearings	100%		
		Number of clients served (non-judicial)	4,980,588 clients	4,990,548 clients	5,411,808 clients	108%		
		Number of legal advisories provided	1,918,631 legal advisories	1,922,468 legal advisories	2,577,636 legal advisories	134%		
		Percentage of clients who rated the legal services of PAO as satisfactory or better	99.97% 516,764 out of 516,894 clients	99.99%	100% 563,678 clients	100%		
		Percentage of requests for assistance that are acted upon within two hours	100% 1,527,805 out of 1,527,805 requests for assistance	100%	100% 2,336,800 requests for assistance	100%		
		<b>STO and GASS</b>						
		SUPPORT TO OPERATIONS		Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%
	Open government Data (Composition of Open Data team, Submission of Data Sets, Posting of Data Sets)		100%	100%	100%	100%		
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php259.252	Budget Utilization Rate						
		Obligations BUR Ratio of total obligations against all allotments.	100% Php120,967,000 Php120,967,000	100%	100% Php219,315,000 Php219,315,000	100%		
		Disbursements BUR Ratio of total disbursement to total obligations.	100% Php120,967,000 Php120,967,000	100%	100% Php219,315,000 Php219,315,000	100%		
		Public Financial Management reporting requirements of COA and DBM						
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%		
		Report on Ageing Cash Advance	100%	100%	100%	100%		
		COA Financial Reports	100%	100%	100%	100%		
		APCPI	100%	100%	100%	100%		
		Submission of APP	100%	100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-D