

FORM A-1

DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND TARGETS

Department: JUSTICE

Agency: Public Attorney's Office (PAO)

A. Major Final Outputs (MFOs)

MFO1: Free Legal Services to Indigent Clients and Other Qualified Persons

PI Set 1: Judicial Services

Performance Indicator 1	FY 2015 Target	FY 2015 Accomplishment	Performance Indicator 2	FY 2015 Target	FY 2015 Accomplishment	Performance Indicator 3	FY 2015 Target	FY 2015 Accomplishment	Performance Indicator 4	FY 2015 Target	FY 2015 Accomplishment
Number of cases under management	791,405	848,516	Percentage of cases with favorable judgment	72.88% 238,308/ 326,988	73.19% 309,246/ 422,574	Percentage of requests for legal assistance/representation acted upon within three (3) working days from date of request	100% 592,072/ 592,072	100% 755,327/ 755,327	Percentage of hearings for which no postponement is sought by the PAO legal representative	99.85% 417,712/ 418,340	99.88% 437,962/ 438,501

PI Set2: Non-Judicial Services

Number of clients served	4,942,880	4,980,588	Number of legal advisories provided	1,857,812	1,918,631	Percentage of clients who rated the legal services of PAO as satisfactory or better	99.97% 428,908/ 429,036	99.98% 516,764/ 516,894	Percentage of requests for assistance that are acted upon within two hours	100% 1,523,608/ 1,523,608	100% 1,527,805/ 1,527,805
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B. General Administration and Support Services (GASS)

Performance Indicator 1	FY 2015 Target	FY 2015 Accomplishment
Budget Utilization Rate (BUR)		
a. Obligations BUR	100% 138,761,000/ 138,761,000	100% 290,840,000/ 290,840,000
b. Disbursements BUR	100% 138,761,000/ 138,761,000	100% 290,807,000/ 290,807,000

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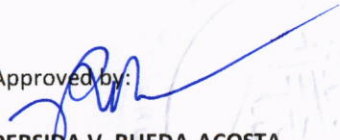
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15 Jan. 2016
Date