



## ACCOMPLISHMENT REPORT OF THE PUBLIC ATTORNEY'S OFFICE FOR THE YEAR 2016

### *Executive Summary*

❖ **Clients Assisted and Cases Handled**

• Total No. of Clients Assisted	8,839,742
• Total No. of Cases Handled	850,298
• Average No. of Clients Assisted by Each Lawyer	5,237
• Average No. of Cases Handled by Each Lawyer	511

❖ **Major Final Output:** Free Legal Services to Indigent Clients and Other Qualified Persons

PERFORMANCE INDICATORS	TARGETS	ACCOMPLISHMENTS
<b>PI Set 1:</b> <ul style="list-style-type: none"> <li>• Number of cases under management.</li> <li>• Percentage of cases with favorable judgment.</li> <li>• Percentage of requests for legal assistance/ representation acted upon within three (3) working days from the date of request.</li> <li>• Percentage of hearings for which no postponement is sought by the PAO legal representative.</li> </ul>	850,212  73.30% (309,748/422,576)  100% (756,836/756,836)  99.89% (438,016/438,512)	850,298  75.86% (230,831/304,267)  100% (1,199,183/1,199,183)  100% (486,435/486,435)
<b>PI Set 2:</b> <ul style="list-style-type: none"> <li>• Number of clients served (Non-Judicial).</li> <li>• Number of legal advisories/counselling provided.</li> <li>• Percentage of clients who rated the legal services of PAO as satisfactory or better.</li> </ul>	4,990,548  1,922,468  99.98% (517,800/517,928)	5,411,808  2,577,636  100% (563,678/563,678)